

## ISO/IEC 20000-1:2018 Transition confirmed as 3 years

For those organizations who are certified to ISO/IEC 20000-1:2011, we were all expecting a 2-year transition period to certify to the new edition.

The International Accreditation Forum (IAF) sets the transition periods used by national accreditation and accredited certification bodies (CB). They have set a 3-year transition period with a start date of 30<sup>th</sup> September 2018 and an end date of 29<sup>th</sup> September 2021.

There are various significant dates, set by the IAF, within the 3-year period which are detailed below.

Note that this applies to accredited certification schemes. Non-accredited schemes may have different rules but many of them will follow the IAF guidelines.

Each national accreditation body (e.g. UKAS in the UK) will set out their own timetable within these rules from the IAF. And then each CB will set out their rules for their own customers.

### Organizations already certified to the ISO/IEC 20000-1:2011

You can request a transition audit at any time that you wish to move your certificate to the 2018 edition e.g. at the next surveillance audit.

All recertification audits after 31<sup>st</sup> March 2020 must be to the 2018 edition.

All ISO/IEC 20000-1:2011 accredited certificates must be transitioned to the 2018 edition no later than 29<sup>th</sup> September 2021. This does not mean you can have a transition audit on 28<sup>th</sup> September – it means you must have had your transition audit and closed any findings.

If you do not transition from the 2011 to the 2018 edition by 29<sup>th</sup> September 2021, the certificate will be withdrawn i.e. it will no longer be valid.

### Organizations wishing to certify to ISO/IEC 20000-1 for the 1<sup>st</sup> time

You can certify to the 2011 edition up to 31<sup>st</sup> March 2020. After this, you can only be audited and certified to the 2018 edition.

However, unless you are almost ready for the audit to the 2011 edition, I would advise going for the new edition straight away.

### Summary Diagram

